



PIKE COUNTY BOARD OF COMMISSIONERS
Request to be placed on the Agenda

For Meeting Date: June 30, 2026

All members of the public that should wish to address the Board must submit their name and the topic and specific subject matter of their comments in writing to the Clerk of the Board at least four business days before the Board meeting. These individuals will be allowed five minutes to make their comments and their comments must be strictly limited to their chosen topic and the specific matter set forth in the request. At no time will personal attacks on County employees be permitted. The total time for public comment at any single meeting shall not exceed twenty minutes.

Please consider my request for the following item to be placed on the above noted Agenda as:

☐ Invited Guests
☒ Public Comment

Name:

Laine Dupree

Address:

[REDACTED ADDRESS]

Thomaston, GA 30286

Phone:

Topic/Subject:

Air Evac Lifeteam - air ambulance education

Signature:

Laine Dupree

Date Submitted:

6/9/24

Approve/Deny

Meeting Date

Supporting Documentation Is Attached

No Supporting Documentation Provided

Placement on Agenda

EMERGENT + NON-EMERGENT MEMBERSHIP

TWO MEMBERSHIPS COMBINED—FOR STRONGER PEACE OF MIND



ENROLL TODAY!

Laine Dupree | Membership Sales Manager
229-526-8489
laine.dupree@gmr.net | amcnrep.com/laine-dupree

KEEP YOUR FAMILY PROTECTED WITH COMBINED MEMBERSHIPS



In a medical emergency, every second counts. No one knows that better than our network of providers. AirMedCare Network (AMCN) providers respond to scene calls and provide hospital-to-hospital transports—carrying seriously ill or injured patients to the nearest appropriate medical facility.

ABOUT AIRMEDCARE NETWORK

AMCN is America's largest air medical membership network. Even with medical insurance, air medical transport can result in significant out-of-pocket expenses. However an AMCN membership ensures no out-of-pocket expenses for medically necessary flights only if flown by any AMCN provider.

MEMBERSHIP BENEFITS AT-A-GLANCE

- **No out-of-pocket costs:** Members have no out-of-pocket costs only if flown by an AMCN provider.
- **Household coverage:** Membership fees cover not just yourself, but anyone who resides within the household.
- **Teladoc access:** AirMedCare Network members qualify for a special discounted rate as low as \$3 per month plus co-pay.
- **Broad coverage:** Membership is valid across 320 locations in 38 states, so you are covered at home and while traveling.

ADD AMCN FLY-U-HOME MEMBERSHIP FOR EVEN MORE PROTECTION

Fly-U-Home is an additional, must-have membership for our members who travel more frequently. If you're hospitalized 150 nautical miles (approximately 172.6 statute miles) or more from home, Fly-U-Home can provide air medical transport to your local hospital of choice back home. You don't have to drive or be stuck in a hospital far away—and you'll have no out-of-pocket expenses in relation to your flight. Fly-U-Home membership applies to the contiguous 48 states. Fly-U-Home International includes both domestic and international travel. Additional terms and conditions apply.

MEMBERSHIP APPLICATION

To enroll, contact your local Membership Sales Manager or **tear out this page** and mail in the completed application below to: **AirMedCare Network, P.O. Box 948, West Plains, MO 65775**

I AGREE TO THE TERMS AND CONDITIONS V.01.2021 (shown within this document)
 FOR ALL MEMBERSHIP PRODUCTS I AM PURCHASING.

Initials

Date

1. MEMBER INFORMATION (please print)

Primary Member First Name		Primary Member Last Name			
Home Phone Number ()		Cell Phone Number ()		Date of Birth / /	
E-mail Address			Current Member Household ID#		
Mailing Address	City	State	Zip	County	
Home Address (if different than above)	City	State	Zip	County	
Were you referred by someone? Y / N	Name of person who referred you		Referral's Phone# or Household ID#		

2. ADDITIONAL HOUSEHOLD MEMBERS (for additional members, write in empty space on this application)

Secondary Member First Name	Secondary Member Last Name	Date of Birth / /
First Name	Last Name	Date of Birth / /
First Name	Last Name	Date of Birth / /
First Name	Last Name	Date of Birth / /

BELOW CODES IMPORTANT FOR PHONE AND ONLINE ENROLLMENT

FOR OFFICE USE ONLY	
GET CODE	TRACK CODE 14814
AMCN PLAN CODE	AMCN COUPON CODE
FUH PLAN CODE	FUH COUPON CODE
FUH-1 PLAN CODE	FUH-1 COUPON CODE

Application continues on back side

Tear along perforated edge

3. MEMBERSHIP OPTIONS (select one)

AMCN EMERGENT COVERAGE	10 YEAR*	5 YEAR*	3 YEAR*	1 YEAR	MONTHLY
Standard Rate	☐ \$769	☐ \$399	☐ \$249	☐ \$99	☐ \$9.99
Senior (60+)/Affinity Rate	☐ \$589	☐ \$299	☐ \$199	☐ \$79	☐ \$9.99
AMCN + *FLY-U-HOME	10 YEAR*	5 YEAR*	3 YEAR*	1 YEAR	MONTHLY
Standard Rate	☐ \$1695	☐ \$895	☐ \$565	☐ \$235	☐ \$22.98
Senior (60+)/Affinity Rate	☐ \$1515	☐ \$795	☐ \$515	☐ \$215	☐ \$22.98
AMCN + *FLY-U-HOME INTERNATIONAL	10 YEAR*	5 YEAR*	3 YEAR*	1 YEAR	MONTHLY
Standard Rate	☐ \$3085	☐ \$1575	☐ \$975	☐ \$375	N/A
Senior (60+)/Affinity Rate	☐ \$2905	☐ \$1475	☐ \$925	☐ \$355	N/A

To purchase Fly-U-Home as a stand-alone product, please call 800.793.0010 or visit: www.amcnrep.com. *Multi-year memberships not available in AK & CA. 10-year membership not available in IN.
Terms & conditions apply. *Fly-U-Home membership applies to the contiguous 48 states. International membership includes both domestic and international travel.

4. PAYMENT OPTIONS (select one)☐ **Check or Money Order** Payable to: **AirMedCare Network, P.O. Box 948, West Plains, MO 65775**☐ **Cash**☐ **Automatic checking account transfer** (attach a voided check)

Name on Bank Account _____

Routing Number _____

Account Number _____

☐ **Credit Card**☐ **VISA**☐ **DISCOVER**☐ **AMERICAN EXPRESS**

Credit Card Number _____

Expires _____

3 digit code on back of card _____

AUTOMATIC WITHDRAWAL AUTHORIZATION☐ Recurring **annual** credit card payment or automatic transfer from checking account. Please make my recurring payment each year on this date:____ / ____
Month Day☐ Recurring **monthly** credit card payment or automatic transfer from checking account. Please make my recurring payment each month on this date:____
DayE-mail address _____
A valid e-mail address is required for auto-renew payment option. Payment will be processed as a 1-time charge for invalid or missing e-mail address.

STATEMENT OF AUTHORIZATION I authorize AirMedCare Network to initiate the recurring credit card charge or EFT withdrawal as indicated on this form. I understand that this recurring credit card charge or EFT withdrawal is recurring and will continue and includes future price changes, policy terms, or terms and conditions. I understand that this authorization will remain in effect until I cancel it in writing or online, and I agree to notify AirMedCare Network in writing of any changes in my account information or termination of this authorization at least 15 days prior to the next billing date. If the payment date indicated on this form falls on a weekend or holiday, I understand the payments may be executed on the next business day. For EFT debits to my checking account, I understand that because these are electronic transactions, these funds may be withdrawn from my account as soon as the next periodic transaction date. I acknowledge that the origination of EFT transactions to my account must comply with the provisions of U.S. law. I understand that no prior notification will be provided unless the date or amount changes. In which case I will receive notice from AirMedCare Network at least 10 days prior to the payment being collected. I certify that I am an authorized user of this credit card/bank account and will not dispute these scheduled transactions with my bank or credit card company, so long as the transactions correspond to the terms indicated in this authorization form. If selecting the monthly recurring option, a minimum of 12-month membership is required.

X

Signature required for automatic withdrawal

____ / ____ / ____
Date**REFER A FRIEND** and we will add 3 months to your membership AND 3 months to theirs!!

Name _____ City _____ State _____ Phone _____

Name _____ City _____ State _____ Phone _____

YOUR LOCAL MEMBERSHIP SALES MANAGER:

Laine Dupree | 229-526-8489

laine.dupree@gmr.net | amcnrep.com/laine-dupree

AMCN FLY-U-HOME AND FLY-U-HOME INTERNATIONAL* MASTER TERMS AND CONDITIONS

The following terms and conditions apply to both AMCN Fly-U-Home and Fly-U-Home International memberships.

1. Qualifications, Limitations and Exclusions. Membership is subject to the following qualifications, limitations and exclusions:

Waiting Periods. For the first 30 days of membership, a member may not be eligible for a transport due to illness or injury if the member was hospitalized for the same or a related condition within 30 days prior to the membership effective date.

Ineligible and Excluded Transports. A member being evaluated for or on an organ transplant list prior to enrollment will not be entitled to a transport for conditions related to that transplant. A member who is hospitalized at the time of enrollment will not be eligible for transport benefits for that hospitalization and may not be accepted for membership entirely.

Maximum Number of Transports. Membership covers up to two separate transports per year per membership (in total for all members covered under one membership); however, if multiple members who are covered under one membership require simultaneous transport, then each such member will be limited to that one transport.

Locations Inaccessible by Fixed Wing Aircraft. Both the originating and receiving hospital must be reasonably accessible by ground ambulance to transport the member to and from an airport capable of accommodating an AirMed or one of its authorized affiliates aircraft. The cost associated with transportation from isolated areas or islands to an airport accessible to AirMed aircraft is not included in the membership and will be the responsibility of the member. Membership benefits do not include helicopter transportation.

High Risk / Safety Medical Restrictions. In conjunction with FAA, U.S. State Department and other regulatory standards, and AirMed safety standards, a member will not be entitled to air medical transport if the member's illness or injury is a result of or is contributed to by the following: (i) suicide or attempted suicide or intentional self-injury; (ii) a member's own criminal or felonious act; (iii) actions taken while the member is in a state of insanity; (iv) war, invasion, civil war or terrorism; or (v) contagious airborne pathogens. A member suffering from a psychiatric or mental disorder that is not manageable and will not allow safe transport within the confines of the ground ambulance and aircraft may not be transported. A member beyond the second trimester of pregnancy may not be transported if the transport request relates to the pregnancy.

Term Cancellation/No Refunds. The length of the membership term will be as specified in the membership application and will begin on the enrollment date, which is the date on which the enrollment application is received and payment is successfully processed. A renewal within a current membership term extends the existing expiration date of the membership by the membership term selected; such renewal term begins the day after the current term ends. When an expired membership is renewed, the new membership term as selected by the member, will begin on the purchase date of the renewal.

AirMed reserves the right to terminate any membership immediately if (i) the annual billing is not paid in full, in accordance with the payment plan that the member selects or (ii) AirMed does not receive payment for other reason.

2. Any and all matters arising out of or relating to the membership program, these terms and conditions, and/or the subject matter hereof shall be governed by, construed, and enforced in accordance with the laws of the United States of America (including without limitation, the Federal Arbitration Act) and, to the extent not preempted by Federal law, the laws of the State of Alabama without regard to conflicts or choice of law principles, regardless of the legal theory upon which such matter is asserted. Outside of these terms and conditions, Federal law preempts state and local laws, regulations, and other provisions, including common law duties that relate to rates, routes, or services of an air carrier. To the extent a state or political subdivision thereof makes the incorporation of common law duties or state law in contracts optional, AirMed and you agree that this contract does not incorporate any such common law duties or state laws.

3. ARBITRATION AGREEMENT. Any controversy or claim arising out of or relating to the membership program, these terms and conditions, and/or the subject matter hereof shall be resolved by binding arbitration by a single arbitrator pursuant to the Consumer Arbitration Rules of the American Arbitration Association ("Rules"), as modified by these terms and conditions. The place of arbitration will be Birmingham, Alabama. The judgment on any award rendered by the arbitrator may be entered in any court having jurisdiction thereof. **THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED ON A CLASS ACTION, JOINT OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF OTHER MEMBERS OR OTHER PERSONS. THE ARBITRATOR MAY AWARD RELIEF ONLY IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE RELIEF WARRANTED BY THAT INDIVIDUAL PARTY'S CLAIM.** The arbitrator is not authorized to award attorney's fees and costs or equitable relief. In the event the prohibition on class arbitration or any other provision in this arbitration agreement is deemed invalid or unenforceable, then the remaining provisions of these terms and conditions will remain in full force and effect. In the event of any dispute between the parties, you agree to first contact AirMed and make a good faith effort to resolve the dispute before resorting to arbitration under these terms and conditions.

These terms and conditions supersede all previous terms and conditions between a member and AirMed, including any other writings, or verbal representations, relating to the terms and conditions of membership. These terms and conditions may be modified or amended only in writing signed by the President of AirMed, and may not be modified or amended orally, by trade usage or by course of conduct or dealing.

AIRMEDCARE NETWORK* FLY-U-HOME U.S. DOMESTIC MEMBERSHIP SPECIFIC TERMS AND CONDITIONS

The following terms and conditions apply to AirMedCare Network Fly-U-Home membership only.

1. Member Eligibility. A member must be a natural person who resides in the Contiguous 48 States, meaning the United States of America, excluding the states of Alaska and Hawaii, and excluding all territories and possessions. A member's residence must be listed on the member's enrollment application. Requests for changes to a member's residence must be submitted in writing to AirMed. The benefits of the membership extend to the designated primary member and all persons who dwell in a shared living space with the primary member and who are named in the enrollment application. Membership commences after a completed enrollment application and full payment has been received.

2. Air Medical Transport: Arrangements, Suitability and Additional Passengers. If (1) an AirMedCare Network Fly-U-Home member is admitted to a hospital in the Contiguous 48 States that is more than 150 nautical miles (or approximately 172.6 statute miles) from the member's residence and (2) it is determined by the member's physician and AirMed's medical director that the member's medical condition is stable enough to allow air transport but that medical escort is required, then, at the member's request, AirMed will provide the member with private air medical transport or, if appropriate, commercial airline transport with medical escort. Transport will be provided on a bedside-to-bedside basis to a hospital of the member's choice that has accepted the member as a patient and is within the locality of the member's residence, subject to the membership terms and conditions.

3. Transport of Mortal Remains. If a member dies within the Contiguous 48 States while traveling more than 150 nautical miles (or approximately 172.6 statute miles) from the member's residence, at the request of the member's family, AirMed will arrange for the return of the member's mortal remains to a funeral facility in the city of the member's residence within the Contiguous 48 States.

FLY-U-HOME INTERNATIONAL* SPECIFIC TERMS AND CONDITIONS

The following terms and conditions apply to Fly-U-Home International membership only.

1. Member Eligibility. A member must reside in the United States or, in AirMed's sole discretion, Canada. References to "United States" in these terms and conditions and the description of benefits means the 50 United States and Puerto Rico, but no other United States territories or possessions. A member's residence must be listed on the member's enrollment application. Requests for changes to a member's residence must be submitted in writing to AirMed. Approval by AirMed of a Canadian resident member must be evidenced by AirMed's acceptance of an enrollment application clearly identifying the member as a Canadian resident in a transaction solely governed by United States law. If for any reason the law of another country is found to apply to a membership, then such membership will be void and the member's sole remedy will be a refund of the membership fee applicable to such membership. Members must be natural persons.

2. Air Medical Transport: Arrangements, Suitability and Additional Passengers. AirMed will make all arrangements for each air medical transport, including timing of the transport, type of aircraft, etc. This is a membership program that provides pre-paid medical transportation and is not an insurance plan. AirMed will not reimburse members for medical, medical transport or related expenses they incur on their own. Decisions regarding urgency of transport, the best timing and the most suitable means of transportation will be made by the AirMed medical department after consultation with the local attending physician and the member's receiving physician. AirMed membership does not cover emergent patient transports. If emergent medical treatment or transportation is needed, a member should contact appropriate local authorities for assistance. If, after a member receives such local emergent medical treatment or transportation while traveling more than 150 miles from the member's residence, the member is admitted to a local hospital, then the member may qualify for repatriation benefits under the AirMed membership. In addition, a member with mild lesions, simple injuries such as sprains, simple fractures or mild conditions which can be treated by local doctors and do not prevent the member from continuing his or her trip or returning home does not qualify for air medical transport. All decisions made by the AirMed medical department are final.

Due to the limited medical facilities and testing available on cruise ships, in some cases the AirMed Medical Director may require the member to be admitted to a hospital on-shore before dispatching the AirMed aircraft.

3. Qualifications, Limitations and Exclusions. Membership is subject to the following qualifications, limitations and exclusions:

Ineligible and Excluded Transports. A member traveling outside of the United States for the sole purpose of seeking medical treatment, whether inpatient or outpatient, experimental or otherwise, will not be eligible for air medical transport benefits for that specific medical condition.

Extended Travel Limitation. AirMed membership is valid for unlimited U.S. travel and international travel with a limit of 90 days of unbroken travel per trip. For international travel in excess of 90 days of unbroken travel per trip, AirMed offers an Expatriate membership.

High Risk / Safety Travel Restrictions. Due to the high risk of sending U.S. registered aircraft and personnel into countries or geographic regions where the U.S. State Department, Department of Transportation, or the Federal Aviation Administration (FAA) has issued travel restrictions, membership services are not available in these areas.

AirMedCare Network is a registered service mark of Air Medical Group Holdings LLC. All AMCN Fly-U-Home* and Fly-U-Home International membership benefits are offered and provided by AirMed International LLC, an FAA Part 135 operator. All aircraft services are provided by AirMed International LLC, an FAA Part 135 operator, EagleMed LLC, an FAA Part 135 operator, both subsidiaries of Air Medical Group Holdings LLC, or a certified FAA Part 135 substitute air carrier engaged by AirMed International LLC.

AIRMEDCARE NETWORK* TERMS AND CONDITIONS

AirMedCare Network ("AMCN") is an alliance of affiliated emergency air ambulance providers* (each a **Provider**). Your AMCN membership automatically enrolls you as a member in each Provider's membership program. Membership ensures that you will have no out-of-pocket flight expenses if flown by a Provider by providing prepaid protection against a Provider's air ambulance costs that are not covered by any insurance, benefits, or third-party responsibility available to you, subject to the following terms and conditions:

1. Patient transport will be to the closest appropriate medical facility for medical conditions that are deemed by the AMCN Provider attending medical professionals to be life- or limb-threatening, or that could lead to permanent disability, and which require emergency air ambulance transport. A patient's medical condition, not membership status, will dictate whether or not air transportation is appropriate and required. Under all circumstances, an AMCN Provider retains the sole right and responsibility to determine whether or not a patient is flown. Emergent ground ambulance transport of a member by an AMCN Provider, in connection with an emergent air ambulance transport by a Provider, will be covered under these same terms and conditions.

2. AMCN Provider air ambulance services may not be available when requested due to factors beyond the Provider's control, such as use of the appropriate aircraft by another patient or other circumstances governed by operational requirements or restrictions including, but not limited to, equipment manufacturer limitations, governmental regulations, maintenance requirements, patient condition, age or size, or weather conditions. FAA restrictions prohibit most AMCN Provider aircraft from flying in inclement weather conditions. The primary determinant of whether to accept a flight is always the safety of the patient and medical flight crews.

3. Members who have any insurance or other benefits available to them, or third party responsibility (or liability) claims, that cover in any way the cost of ambulance services are financially liable for the cost of AMCN Provider services up to the limit of any such available coverage or recovery. In return for payment of the membership fee, the AMCN Provider will consider its air ambulance costs that are not covered by any insurance, benefits or other third-party responsibility available to the member to have been fully prepaid. "Insurance" or "benefits" means any and all types of insurance or benefits without any limitation. By way of example only, such "insurance" or "benefits" include medical benefits available under health insurance, automobile insurance, homeowners insurance, workers compensation, and government insurance or benefits programs. Further, the terms "insurance" or "benefits" include any insurance or benefits that are owned by a member (or that are written or held in a member's name), as well as any insurance or benefits owned by someone else (or that are written or held in someone else's name) that provide coverage, to any extent, for the services provided by the AMCN Provider to a member. "Third-party responsibility" means any amounts that any third-party is required to pay to a member because of or related to the AMCN Provider's services rendered to the member. The AMCN Provider reserves the right to seek payment directly from any available insurance, benefits provider, or third party for services rendered to a member (to the same extent it could do so for any non-member patient), and members authorize all available insurers, benefits providers, and responsible third parties to pay any covered amounts directly to the AMCN Provider.

4. Members agree to remit to the AMCN Provider any payment received from any insurance, benefit providers, or any third party for any services provided by the AMCN Provider, not to exceed the amount charged by the AMCN Provider, including (but not limited to) instances in which payment for an AMCN Provider's services is made via settlement with any insurers, benefit providers, or third parties found responsible for a member's injury or condition leading to the air medical services provided by the AMCN Provider. Remitting such payments are not member out-of-pocket expenses because such payments originated from third parties only because of the air medical services provided to the member. Failure by a member to remit such payments constitutes a material breach of these terms and conditions and authorizes the Provider to seek full payment for its services from the member.

5. Neither the Providers nor AMCN is an insurance company. Membership is not an insurance policy and cannot be considered as a secondary insurance coverage or a supplement to any insurance coverage. **Neither the Providers nor AMCN will be responsible for payment for services provided by another ambulance service.**

6. Membership starts 15 days after AMCN receives a complete application with full payment; however, the waiting period will be waived for unforeseen events occurring during such time. Members must be natural persons. Memberships are non-refundable and non-transferable.

7. Some state laws prohibit Medicaid beneficiaries from being offered membership or being accepted into membership programs. By applying, members certify to the Providers that they are not Medicaid beneficiaries.

8. **LIMITATION OF LIABILITY. THE LIABILITY OF AMCN AND THE PROVIDERS, AND THE DAMAGES AVAILABLE TO A MEMBER, FOR BREACH OF THESE TERMS AND CONDITIONS IS LIMITED TO ACTUAL DAMAGES IN AN AMOUNT NOT TO EXCEED (A) ANY AMOUNT ACTUALLY RECEIVED BY AMCN OR ANY PROVIDER IN VIOLATION OF THESE TERMS AND CONDITIONS AND (B) THE MEMBERSHIP FEE PAID BY THE MEMBER FOR THE APPLICABLE MEMBERSHIP TERM. IN NO EVENT SHALL AMCN OR ANY PROVIDER BE LIABLE TO A MEMBER UNDER THESE TERMS AND CONDITIONS PURSUANT TO ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY, TORT, OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, ARISING OUT OF OR IN CONNECTION WITH THE MEMBERSHIP PROGRAM OR THESE TERMS AND CONDITIONS, EVEN IF AMCN OR A PROVIDER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE MEMBER ACKNOWLEDGES AND AGREES THAT THE LIMITATIONS OF LIABILITY SET FORTH IN THESE TERMS AND CONDITIONS REFLECT AN ALLOCATION OF RISK SET FORTH IN THESE TERMS AND CONDITIONS AND THAT, IN THE ABSENCE OF SUCH LIMITATIONS, THESE TERMS AND CONDITIONS WOULD BE SUBSTANTIALLY DIFFERENT.**

9. Any and all matters arising out of or relating to the AMCN membership program, these terms and conditions, and/or the subject matter hereof shall be governed by, construed, and enforced in accordance with the laws of the United States of America (including without limitation, the Federal Arbitration Act) and, to the extent not preempted by Federal law, the laws of the State of Missouri without regard to conflicts of law principles, regardless of the legal theory upon which such matter is asserted. Outside of these terms and conditions, Federal law preempts state and local laws, regulations, and other provisions, including common law duties that relate to rates, routes, or services of an air carrier. To the extent a state or political subdivision thereof makes the incorporation of common law duties or state law in contracts optional, the Providers and you agree that this contract does not incorporate any such common law duties or state laws.

10. **ARBITRATION AGREEMENT.** Any controversy or claim arising out of or relating to the AMCN membership program, these terms and conditions, and/or the subject matter hereof shall be resolved by binding arbitration by a single arbitrator pursuant to the Consumer Arbitration Rules of the American Arbitration Association ("Rules"), as modified by these terms and conditions. The place of arbitration will be St. Louis, Missouri. The judgment on any award rendered by the arbitrator may be entered in any court having jurisdiction thereof. **THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED ON A CLASS ACTION, JOINT OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF OTHER MEMBERS OR OTHER PERSONS. THE ARBITRATOR MAY AWARD RELIEF ONLY IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE RELIEF WARRANTED BY THAT INDIVIDUAL PARTY'S CLAIM.** The arbitrator is not authorized to award attorney's fees and costs or equitable relief. In the event the prohibition on class arbitration or any other provision in this arbitration agreement is deemed invalid or unenforceable, then the remaining provisions of these terms and conditions will remain in full force and effect. In the event of any dispute between the parties, you agree to first contact the Provider or AMCN and make a good faith effort to resolve the dispute before resorting to arbitration under these terms and conditions.

11. These terms and conditions supersede all previous terms and conditions between a member and the Providers or AMCN, including any other writings, or verbal representations, relating to the terms and conditions of membership. These terms and conditions may be modified or amended only in writing signed by the President or a Vice President of AMCN or a Provider, and may not be modified or amended orally, by trade usage or by course of conduct or dealing.

*Air Evac EMS, Inc. / Guardian Flight, LLC / Med-Trans Corporation / REACH Air Medical Services, LLC -- These terms and conditions apply to all AMCN participating provider membership programs, regardless of which participating provider transports you.

v.01_2021

IMPORTANT INFORMATION

If our network provider in your area is not requested for your transport or if it is not available for any reason such as being committed on another patient flight or out of service for weather or maintenance-related issues, you may need to be transported by a ground ambulance or an out of network air ambulance provider. Your membership only covers flights by AirMedCare Network participating providers so you will be responsible for payment to other service providers. It is important that you get the medical care you need as quickly as possible, regardless of who provides the transport, so you have the best chance for survival and degree of recovery.

**REFER A FRIEND TERMS AND CONDITIONS

Existing standard members only; business memberships are not eligible. For each person you refer who becomes a member, we will add 3 months to your current membership term up to a maximum of 12 additional months. Each person you refer who becomes a member will receive 3 months added to their initial term. Alaska and Indiana residents are limited to 1 year memberships so they are not eligible for the referral program. California members have a 2-referral max (6 month add-on to current term). Referrals must be new enrollments. Gift memberships are not eligible for referral credit. Standard Terms and Conditions apply.

CARE TO THE COMMUNITY AT A MOMENT'S NOTICE

AirMedCare Network believes that, no matter who you are or where you are, you deserve timely, equitable and appropriate health care. Not only does AMCN membership provide financial protection, our 3+ million members help support the healthcare needs of the community as a whole. Our mission is to help make it possible for people living in rural areas to get the life- and limb-saving emergency care they need, when they need it.

Secure financial peace of mind for yourself and your family today! Contact your local Membership Sales Manager for questions or to enroll by phone.

AMCN MEMBERSHIP PROTECTION

for **10 YEARS!**

Protect yourself, and anyone who resides within your home at the time of transport, for 10 years with a one-time payment of **\$769** for emergent air membership.

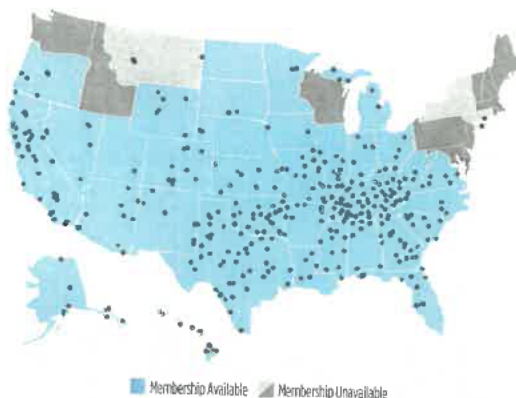
Members choose this option because:

- Provides the best value (\$221 savings!)
- Protects your rate
- Prevents a potential lapse in coverage

**GET 3 MONTHS
ADDED TO YOUR MEMBERSHIP
FOR YOU AND A FRIEND!**

America's Largest AIR MEDICAL MEMBERSHIP NETWORK

320+ LOCATIONS IN 38 STATES



■ Membership Available ■ Membership Unavailable

For a full list of providers please visit
www.amcnrep.com



■ FLY-U-HOME ■ FLY-U-HOME INTERNATIONAL

To learn more about Fly-U-Home,
call **800.793.0010**

Dispatch decisions are made by emergency medical personnel; membership does not guarantee transport by an AMCN provider. Membership applies to all AMCN provider locations. Locations and coverage shown on the map(s) are approximate and may be updated at any time. Terms and conditions apply. Fly-U-Home membership applies to the contiguous 48 states. International membership includes both domestic and international travel.

Refer someone for an AMCN
emergent membership at
amcnrep.com/refer-a-friend





A Global Medical Response Solution

